

## **Terms & Conditions of AI B VALUE Service**

These Terms govern the use of the AI B VALUE application (hereinafter the "Application"), through which customers gain easy access to managing their business plans.

The Application is provided by the single-member private company under the name "AI B VALUE MONOPROSOPHI IKE" with the trade name "AI B VALUE," headquartered in Vyronas, at 56 Vryoulon Street, P.C. 16232 (hereinafter "AI B VALUE"), with a non-exclusive, non-transferable license to use it through a mobile device that you own or control, solely for personal and non-commercial use. AI B VALUE offers all its service customers the ability to register and use the Application.

Through the Application, users gain access to all the services provided by AI B VALUE linked to their Tax Identification Number (TIN), as described in detail below.

Specifically, the customer can, among other things, take the following actions:

- Manage their business plan, make modifications, and export it in PDF format.
- Receive special offers and relevant information to enhance their experience.
- Adjust their profile settings, submit service-related issues, and generally access all customer support services offered by AI B VALUE through the Application.

**Note:** If the Application allows the purchase of additional service packages or requests for modifications and upgrades to the service, users must read and accept the terms of the related services and the corresponding financial offer.

### **Liability Limitation**

The Application is provided "as is," and no guarantees are given regarding its functionality. Use of the Application is entirely at the user's own risk.

AI B VALUE is not liable for any loss or damage that was not reasonably foreseeable by both you and AI B VALUE at the time of your initial registration to use the Application or that was beyond the control of AI B VALUE. Similarly, AI B VALUE assumes no liability for any direct or indirect, positive or consequential damage arising from the inability to use the Application, errors, interruptions, defects, delays in operation, or information transmission via the internet.

Additionally, AI B VALUE is not responsible for: (a) any loss or damage resulting from content uploaded, stored, or shared by users, (b) the content or services of any third party, (c) any loss or damage that could have been avoided with greater care or reasonable measures, or (d) any damage or corruption of user content or other data, unless caused by AI B VALUE or beyond its reasonable control. Users are encouraged to read the terms, conditions, and privacy policies of any third-party websites, applications, or services they use, visit, or receive content from.

To the maximum extent permitted by applicable law, AI B VALUE disclaims and excludes all warranties and conditions, whether express or implied, statutory or otherwise. This clause does not affect your legal rights as a consumer.

The use of the functionalities provided by the Application involves processing the user's personal data, details of which can be found in the Privacy Policy. It also grants direct access to the AI B VALUE website

(www.aibvalue.com), allowing users to obtain information and features available on the website, including payment options.

### **Customer Support**

For any problems, difficulties, or inquiries related to service activation, users may contact the AI B VALUE Customer Support Department via the contact methods listed on the official website [www.aibvalue.com](http://www.aibvalue.com).

### **Electronic Account Service**

1. Upon activation of the AI B VALUE Service, users will receive an electronic invoice for the services provided. The invoice will be sent electronically via email.

### **Subscription Payment Terms via AI B VALUE Application**

1. The subscription payment service (hereinafter the "Service") within the AI B VALUE Application (hereinafter the "Application") is available to all users and requires a subscription payment for AI B VALUE services. Using the AI B VALUE service implies unconditional acceptance of all terms described herein.
2. Payment can be made using credit cards via Viva, which provides specialized systems for secure transmission and storage of credit/debit card details for future payments.
3. Users can pay the full amount according to the selected service. The payment amount is pre-filled at the time of payment and cannot be modified by the user. Payments are completed immediately.
4. Entered data is sent for verification of accuracy and validity to the Bank. If the Bank rejects the transaction for any reason, users must contact their issuing bank for further information.
5. Personal data necessary for the execution of the payment (e.g., credit/debit card details) are not collected by AI B VALUE but only by Viva, the collaborating bank for collecting payments via credit/debit cards. The screen where these details are entered belongs to the Viva system environment, and the data is collected directly by Viva without any intervention from AI B VALUE. Consequently, AI B VALUE does not collect, store, or process in any way the data required for payment execution (e.g., credit/debit card details) at any stage of the payment process, nor does it interfere in any way with the execution of the payment. For any disputes or questions regarding charges on their credit/debit cards, users should contact the bank that issued their card directly.
6. AI B VALUE takes technical and organizational measures to secure transaction data and information processed through the AI B VALUE application. The transaction details (transaction number, customer registration number, payment amount) collected and processed by AI B VALUE are used exclusively for receiving, executing, and completing the payment in accordance with mutual obligations. These details are not disclosed or transmitted to any third party, except for the aforementioned collaborating bank providing this service, and are deleted once their intended purpose is fulfilled. By using the Service, you acknowledge, accept, and explicitly consent to the processing of your personal data by both AI B VALUE and Viva.

7. Customers must take all necessary measures to ensure the confidentiality of their data and are required to use the AI B VALUE applications as provided and according to the given instructions. They must also adhere to appropriate conduct when using these applications. Additionally, users agree that it is strictly prohibited to exploit potential security gaps in AI B VALUE systems to gain access to other users' information, disrupt network operations, execute malicious software, or compromise the security of the systems.

If a customer detects any security-related incident concerning their data or transactions, they must contact customer support and report the issue. Furthermore, if a customer becomes aware of any improper behavior or misuse of the applications, they must immediately notify Customer Support and file a complaint. AI B VALUE provides the option to submit such complaints via phone or online (electronic forms).

Customers must understand that they are responsible for their actions on the internet and must not use the provided applications in an illegal or non-contractual manner. Illegal or non-contractual behavior includes, but is not limited to, violations of the law such as extortion, defamation, racist treatment, child exploitation, surveillance, or disclosure of confidential information.

### **Rights and Obligations**

Users are advised to carefully read these AI B VALUE Service Terms of Use. If they do not fully and unconditionally accept all or part of these terms, they should refrain from accepting them and subsequently from using the Service. AI B VALUE reserves the right to modify these terms at any time, notifying users through any appropriate means. If a user disagrees with any modifications to these terms, they should discontinue the use of the Service.